

Government of Telangana
(Police Department)

Office of the
Commissioner of Police,
Hyderabad City

No. HCP/T&L/TL-6/0113/2026

Date: 09-07-2026

M E M O

Sub:- Hyderabad City Police – Publication of Tender notification for procurement of 8 GBPS Internet Leased Line (ILL) bandwidth with 30 Public IPs and Dual Last Mile Connectivity for uninterrupted network services at Tower "A" ICCB Building, Hyd. – Reg.

<<>>

With reference to the subject cited, the Inspector of Police, IT Cell, H.O is requested to publish tender notification for procurement of 8 GBPS Internet Leased Line (ILL) bandwidth with 30 Public IPs and Dual Last Mile Connectivity for uninterrupted network services at Tower "A" ICCB Building, Hyd in HCP website on or before 10-07-2026 till 17-07-2026 5:00 PM under intimation to this office.

A copy of tender document is sent herewith for taking further necessary action the matter.


for Commissioner of Police,
Hyderabad City.

Encl: (As above)

To

The Inspector of Police,
IT, Cell, H.O.

Office of the IT Cell, Hyd.
Received on... 09/07/2026
Despatched on... 09/07/2026
No: 009

Tender No. HCP/TL/TL-6/0113/2026

Tender document for selection of a Firm/Agency for procurement of high-speed data network services (8 GBPS ILL with 30 IPs Dual Last Mile Connectivity) Bandwidth to the Tower "A" ICCC building Hyderabad City – Reg.

HYDERABAD CITY POLICE

2026

GENERAL INFORMATION ABOUT TENDER

Tender No.	No. HCP/TL/TL-6/0113/2026
Downloading of tender forms	From 11.00 hours on 10-07-2026 from the website: www.hyderabadpolice.gov.in
Pre-bid meeting	11.30 hours on 13-07-2026 at Office of the Commissioner of Police, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad.
Last date and time for receipt of sealed Tenders	The last date for submission of hard copies at Office of the Commissioner of Police, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad. will be 5pm on or before 17-07-2026.
Time and date for opening of bids	12.00 hours on 18-07-2026 at Office of the Commissioner of Police, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad.
Address for communication	Office of the Commissioner of Police, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad.
Procedure for offer Submission	<p>The Bidders shall submit their response through Bid submission to the tender in sealed cover at Office of the Commissioner of Police, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad. by following the procedure given below. The Bidders shall submit the copies of all the relevant certificates, documents etc., in support of their eligibility criteria/ technical bids and other certificates/documents. The Bidders shall sign on the statements, documents, certificates, submitted by them; owning responsibility for their correctness/authenticity. The Bidders shall attach all the required documents for the specific tender during the bid submission as per the Tender Notice and Bid Document.</p> <p>The tender documents shall be submitted in hard copy only and must be dropped in the designated tender box located at O/o the Commissioner of Police, Hyderabad City, A-Tower, banjara Hills – 500034.</p> <p><u>1. Submission of Hard Copies:-</u> The Bidders are requested to submit the bid processing fee to the Tender Inviting Authority as per the tender schedule. The department shall not take any responsibility for any delay for non-receipt. If any of the documents furnished by the Bidders are found to be false / fabricated / bogus, such Bidders are liable for blacklisting, cancellation of work and attracts criminal prosecution.</p> <p><u>2. Tender Document:</u> The Bidders are requested to download the Tender Document and read all the terms and conditions mentioned in the Tender Document and seek clarification, if any, from the Tender Inviting Authority. The Bidders have to keep track of any changes by viewing the Addenda / Corrigenda issued by the Tender inviting Authority from time-to-time. The Department calling for Tenders shall not be responsible for any claims / problems arising out of this.</p> <p><u>3. Detailed specific requirement is mentioned in "Annexure 1"</u></p>
General Terms & Conditions.	As per Tender Document.

Tender No. HCP/TL/TL-6/0113/2026.

Tender document for selection of Firms/Agencies procurement of high-speed data network services (8 GBPS ILL with 30 IPs Dual Last Mile Connectivity) Bandwidth to the Tower "A" ICCC building Hyderabad City.

SECTION – I INVITATION TO BIDS

1. Introduction to Bidders

Sealed bids are invited by the Commissioner of Police, Hyderabad City from the experienced firms/agencies to supply of high-speed data network services (8 GBPS ILL with 30 IPs Dual Last Mile Connectivity) Bandwidth to the Tower "A" ICCC building Hyderabad City Interested bidders may view and download the tender document containing the detailed terms & conditions, from the official website of Hyderabad City Police from 11:00 hours on 10/07/2026 up-to 17:00 hours 17/07/2026. Tender process fee of Rs.1000/- (Rupees: One Thousand only) in the form of account payee Demand Draft has to be enclosed with the Bid. No tender will be accepted without process fee of tender.

Bidders are advised to study the Tender document and Terms & Conditions carefully and completely. Submission of Bids shall be deemed to have been done after careful study of Tender document and examination of Terms & Conditions with full understanding of its implications.

2. Scope of Work:

This tender aims to **select Firms/Agencies which can supply high-speed data network services (8 GBPS ILL with 30 IPs Dual Last Mile Connectivity) Bandwidth to the Tower "A" ICCC building Hyderabad City.**

3. Eligibility criteria:

- a. The Prospective bidders should have experience of having successfully supplied the said items to State/Central Government Departments, Autonomous bodies, PSUs and reputed private companies during the last two (2) years.
- b. Should have executed two (2) similar work orders earlier during the last two years.
- c. Should have been registered with Income Tax, Commercial Tax Departments.

4. Clarifications on Tender Document:

Bidders may request clarifications with regard to terms & conditions or any part of the Tender document up-to 11:00 AM on or before 13-07-2026. Any request for clarifications may be sought from O/o the Commissioner of Police, Hyderabad City by email to "**supdt-tnl-hyd@tspolice.gov.in or on Telephone 8712661111**".

5. Amendments to bid document:

At any time prior to the deadline for submission of bids, Hyderabad City Police, for any reason, whether at its own initiative or in response to a clarification requested by a prospective bidder, may modify the bidding documents by amendment.

All prospective bidders those have received, the bidding documents will be notified of the amendments in the official website of Hyderabad City Police and such modifications will be binding on all bidders.

In order to allow prospective bidders, reasonable time is given for the amendments in preparing their bids, by the Hyderabad City Police. At its discretion, may extend the deadline for the submission of bids.

6. The Commissioner of Police, Hyd reserves the right to modify the quantity with terms and conditions or cancel particular items (s) or to cancel the entire tender process and also to initiate fresh tender, if considered necessary, on the interest of fair competition.
7. **The decision of chairman of the committee shall be final with regard to any kind of dispute/ issues etc during the process of tender.**
8. **All the documents shall be submitted in offline. Absence of any single paper/document either in offline entitles disqualification of the participants.**

SECTION- II – GENERAL TERMS AND CONDITIONS

1. Requirement of Items:

The requirement furnished in the Chapter-3 is tentative subject to increase or decrease as per the necessity of the Department.

The Tender documents duly completed in all respects should be sealed and should reach to **the Commissioner of Police, Hyderabad City, Integrated Command and Control Centre, Road No.12, Banjara Hills, Hyderabad – 500034**, not later than **1700 Hrs on 17-07-2026**. (Note: It is mandatory for the bidders to submit **hard copies of tender documents complete in all respects in the Tender Box kept at the reception of this Office before due time & date**). However, the **last date and time for submission of offline bids shall be on or before 17.00 Hrs on 17-07-2026**.

The bidder should submit one single bid for the items for which they have bid for.

2. Delay in submission of Bids

In case of belated receipt of tender documents, Hyderabad City Police shall not be responsible for any delay caused either by the vendor or by any other source / mode of transmission.

3. Procedure for opening of Bids

The tender evaluation committee shall open all the bids in the presence of the Bidders or their authorised representatives on dates & time indicated above (General Information about Tender). Persons carrying authorisation letter from bidders only shall be permitted to attend the meetings. The bids of those, who are not participated shall not be opened and considered.

4. Contents of Bids

The Bids submitted by the bidder shall comprise of the following components:

a) Documents to be enclosed for Bid:

- i) Tender Process Fee of Rs.1000/- (Rupees: One Thousand only) in the form of Account Payee Demand Draft/ Bank Guarantee drawn in favour of **"the Assistant Accounts Officer, Commissionerate of Police, Hyderabad City"**.
- ii) No tender shall be accepted without process fee of Tender Document. The Application fee is not refundable.
- iii) Certificate of Registration of the company, partnership deed (in case of partnership).
- iv) Copies of Income Tax returns for the last three (3) Assessment years along-with audited Balance Sheets showing the turnover for the last three years.
- v) Copy of the PAN Card showing the PAN number of the Agency allotted by the Income Tax authorities.

vi) Letter of undertaking on letter head of Agency stating that they have not been blacklisted by any State Government / Central Government / PSU for any reason in the last five financial years, which is duly signed by the Officer competent and having the power of attorney (Annexure-P1).

vii) Since the terms & conditions in tender document get converted into contract, it is necessary for **the Authorised Signatory to sign in each and every page of the tender document with seal.**

iii) List of Customers to whom similar services rendered / are being provided. Legible copies of documents of work orders, service agreements etc in support of agency's experience for the last two years in providing such services in Govt./ Public Sector Undertakings/Autonomous bodies/ Reputed Private Companies/ Organisations. Documentary evidence showing two similar completed works during the last two years.

5. Bids shall contain no interpolation, erasers or overwriting. Corrections, if any, shall be initialed by the person signing the bid.

6. **Hyderabad City Police reserves right to accept any bid and to reject any or all bids:**

a) The Commissioner of Police, Hyderabad City reserves the right to accept any bid, and /or annul the Tender process and/or reject all bids at any time prior to award of Contract, without thereby incurring any liability to the affected bidder (s) or any obligation to inform the effected bidder (s) of the ground for such action.

b) **Bids from any bidder who has not accompanied by tender document process fee or bids without required documents / information are liable to be summarily rejected.**

c) All relevant **Annexure** of this Tender document should be furnished by the bidder and signed (with company seal). Failure to do so will result in summary rejection of the bid.

d) Bids by Telex / Fax and incomplete bids will be summarily rejected.

7. **Tender Evaluation Committee reserves Rights to Negotiate**

The TEC reserves the right to negotiate after opening the "**Bids**" with one or more of the short-listed bidder (s).

11. **Quotation of Prices**

The prices should be quoted in Indian Rupees. Price quoted should include all charges including all applicable taxes. Hyderabad City Police will pay only the rates quoted No other payment will be paid.

13. **Supply of Product:**

The successful bidder shall supply all the required products including installation within 10 days from the date of placement of purchase Order/Work order. If the bidder fails to supply within the stipulated.

15. **Award of Contract**

Generally, the least quoted Agency will be awarded the contract. In case more than one Agency quotes the same rate, the length of service of the Agency in the same field / business and turnover of the recent past 2 years will be considered for awarding the contract. The successful Agency will be intimated by the Hyderabad City Police through a formal letter of acceptance. The Agency is required to give confirmation of their acceptance which will automatically be considered as part of the contract concluded with the successful bidder as selected by the Hyderabad City Police. Failure to do so may result in rejection of Bid submitted by the Agency.

16. Signing of Contract

The successful Agency shall be required to sign a Contract / agreement with the Hyderabad City Police to comply with all the provisions of the Tender.

17. Performance Guarantee

Within 7 days of the receipt of notification of award of contract from Hyderabad City Police, the successful Agency shall furnish the performance guarantee in accordance with the conditions of Contract in the Contract Performance Bank Guarantee to **the Commissioner of Police, Hyderabad City** which shall be 05% of the contract value, valid for the entire contract period, in the form of bank guarantee from a Nationalized/Scheduled Bank.

GENERAL CONDITIONS:

18. Subletting

Selected bidder shall not assign or sublet this contract or any part of it to any other agency in any form. In the event of doing so, it shall result in termination of contract and forfeiture of Security Deposit. During the period of contract, if the Agency provides such services to any other user at lower price, it has to extend such lower rates to Hyderabad City Police.

20. Quantity:

The quantity mentioned in Tender document is approximate, it can be increased/ decreased.

21 Force Majeure:

If at any time, during the existence of this contract, the performance in whole or in part by either party under obligation, as per this contract is prevented or delayed by reasons of any war or hostility, act of the public enemy, civil commotion, sabotage, fire, flood, explosion, epidemic, quarantine restrictions, strike, lockout or acts of any kind of natural calamity (herein after referred to "eventuality"), provided notice of happening of any such eventuality is given by either party to the other within 21 days of the sate of occurrence thereof, neither party shall be reason of such an "eventuality" be entitled to terminate this contract nor shall either party have any claim or damages against the other in respect of such non-performance or delay in performance and deliveries under the contract. The contract shall be resumed as soon as practicable after such "eventuality" has come to an end or cease to exist. In case of any dispute, the decision of the Commissioner of Police, Hyderabad City, shall be final and conclusive, provided further that if the performance in whole or part or any obligation under this contract is prevented or delayed by reason of any such eventuality for a period exceeding 60 days, either party may at its option, terminate the contract.

22. Termination of Contract:

The designated officer of Hyderabad City Police reserves the right to terminate the contract with an advance notice without assigning any reason.

23. Termination for Default:

On a sample checking of the supplied consignment by the members of the Purchase Committee, if it is found that those samples are not meeting the specification as mentioned in RFP (Tender document), the entire consignment will be refused and tender will be cancelled.

The Commissioner of Police or the designated officer of Hyderabad City Police may, with out prejudice to any other remedy for breach of contract, shall send a notice to the Agency to terminate this contract whole or in part under the following circumstances:

If the Agency fails to deliver any or all the services mentioned in the contract, or any extension thereof granted by Hyderabad City Police Commissionerate.

- a. If the Agency fails to perform any other obligations under the contract.
- b. If the Agency, in either of the above circumstances, does not remedy its failure within a period of 15 days (or such longer period as Hyderabad City Police Commissionerate may authorise in writing) after receipt of the default notice.
- c. In the event, Hyderabad City Police Commissionerate terminates the Agency in whole or in part pursuant to above points, the Hyderabad City Police Commissionerate may hire the Agency at the risk and cost of working Agency as Hyderabad City Commissionerate deems appropriate. However, the Agency shall continue the performance of the contract to the extent not terminated.

24. Right to Black List:

Hyderabad City Police reserves the right to blacklist an Agency for a suitable period in case it fails to honor its bid without sufficient ground.

25. Submission of Invoices and Payment:

Payment: Hyderabad City Police shall pay 100% against delivery of material under good condition.

The successful Agency should submit bills in triplicate along-with advance stamped receipt and bank account details. Hyderabad City Police shall process the payment expeditiously. Payments shall be subject to deductions of applicable penalty amount where the bidder does not fulfil the agreed terms & conditions, as the case may be.

26. Penalty Clauses

The successful Agency shall supply the required material within one month from the date of placement of P.O./W.O. Any unjustified and unacceptable delay in supply by the bidder will be liable for penalty which will be decided by the appropriate authority on case to case basis.

27. Arbitration

If any difference arises concerning this agreement, its interpretation on the payment to be made there under, the same shall be settled by mutual consultations & negotiations. If attempts for conciliation do not yield any results within a period of 30 days, either of the parties may make a request to the other party for submission of the dispute for decision by an arbitral tribunal containing a sole arbitrator. Such request shall be accompanied with a panel of names of three persons to act as the sole arbitrator. In case of such arbitrator refusing, unwilling or becoming incapable to act or his mandate having been terminated under Law, another arbitrator shall be appointed in the same manner from among the panel of three persons to be submitted by the claimant. The arbitration proceedings shall take place at Hyderabad and shall be conducted in English. The provisions of Arbitration and Conciliation Act, 1996 and the rules framed there under and in force shall be applicable to such proceedings.

28. Miscellaneous

Any other terms & conditions, mutually agreed to, prior to finalization of the contract shall be binding on the Agency and Hyderabad City Police, during the period of the contract. Default of any terms and conditions of the tender will result in rejection of the bid accordingly.

29. Canvassing

Bidders are hereby warned that canvassing in any form for influencing the process of Notification of Award would result in disqualification of the Bidder.

Sd/-
Commissioner of Police,
Hyderabad City.

Annexure – 1

Sl. No.	Description
1.	1. 8 GBPS Internet Leased Line (ILL) bandwidth with 30 Public IPs and Dual Last Mile Connectivity for uninterrupted network services at Tower "A" ICCB Building.
2.	Provision may be included for separate last mile connectivity through different routes/media to ensure redundancy and continuous availability of internet services.
3.	Service Level Agreement (SLA) conditions relating to uptime, fault resolution time and penalty clauses for downtime.
4.	The successful bidder has to provide 24x7 technical support for maintenance and monitoring of the network connectivity.
5.	The participating firms have to submit valid ISP authorization/licenses along with experience in execution of similar high-bandwidth projects.
6.	The scope of work may clearly include installation, testing, commissioning and post-installation support responsibilities of the successful bidder.

Check list of documents to be submitted by the bidder

Sl. No.	Description	Y/ No
1.	Tender participation amount in form of Cheque or DD	
2.	Company registration document	
3.	Company GST	
4.	Company PAN	
5.	Past experience documents	
6.	Details of financial turn over	
7.	Quoting price in Rs. Should be (Incl. GST)	